Best practices in LPG distribution ground transportation: material contribution to our safety indexes improvement



Commercial Division

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Peruvian Traffic accident reality



37 dead in Peru after 3 buses, freezer truck crash

By Mariano Castillo and Elwyn Lopez, CNN

() Updated 2017 GMT (0417 HKT) March 24, 2015



The rubble of crashed vehicles litter a coastal highway in Peru on March 23.

Peruvian Traffic accident reality

12%

23%



MAIN FACTORS Traffic safety culture Road condition: Natural Speeding, alcohol, Ageing vehicle +60% paved road (85% conditions; orography imprudence. estimated by 2016, ongoing fleet Recent Increase of & meteorology • investment) regulation Causes of fatal accidents (2012) 16% Speeding 38% Driver unsafe act 11% Alcohol

Pedestrian unsafe act

Others

LPG Peru Business Unit overview



Repsol is present in the Peruvian LPG market since 1996, through Regapesa, a 99,85% subsidiary from Repsol Butano (100% Repsol, SA)

Sales over 600 thousand tonnes of bottled and bulk LPG





9 plants of bottled and bulk LPG all over the country

Average Operative income of 20-25 million USD

LPG transport expenditure of 30-35 million USD per year

LPG Peru Business Unit: transport activity



9 fatal accidents from **13 million kilometres 16 transport operators Over 300 transport** 2008 to 2012 (12 travelled per year to working for the units (majority deceased workers, distribute all our operator owned) drivers and load company products personnel) 2(2) 6 n.d 216 326 2012 2010 2011

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Heinrich's Pyramid LPG Peru, 2010-12

First Ground Transportation Safety Plans (2010-2012)

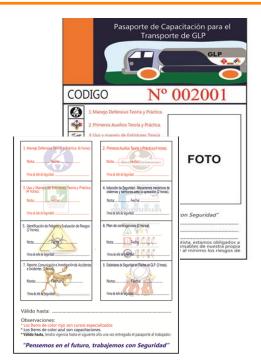


The first steps of the safety plan in transport begins with improvement actions as result of accident investigations

First Safety Transport Plan in 2010:

- Safety transport Program that includes
- Daily inspections pre-travel
- Driver management (driving hours, breaks)
- Transport unit maintenance management
- External audits

In 2012 the safety passport was implemented. It requires 8 compulsory training courses for drivers



Evolution of Safety Plans (2013-2014) I/II



The objectives of this evolution was:

Getting to know profoundly the reality of our activity and risks involved in it, minimizing those.

Supervise our transport operators activities, in order to:

- Promote continuous improvement of them,
- helping those who want but can't
- And evaluating their safety performance as a key of reward or punishment

Train and make aware of our vulnerability in the road to our people and our contractors.

Evolution of Safety Plans (2013-2014) II/III



And the innovative actions of 2013-14 plan are:

- Route risk evaluation
- Inspections during journey
- Escorting services
- GPS vehicle tracking





RANGO	NIVEL DE RIESGO	INTERPRETACIÓN	
7,51 – 10,00	Riesgo Extremo (E)	Detención de actividades. Acciones Correctivas TIENEN que ser implementadas antes de reanudar las actividades	
6,31 – 7,50	Riesgo Alto Mayor (AM)	Se permitirán las actividades con controles adicionales. Las acciones correctivas deben ser estudiadas e implementadas <u>inmediatamente</u> y obligatoriamente para evitar la detención de actividades	
5,01 – 6,30	Riesgo Alto Menor (Am)	Se permitirán las actividades con controles adicionales. Las acciones correctivas deben ser estudiadas e implementadas obligatoriamente para evitar la detención de actividades	
2,51 – 5,00	Riesgo Medio (M)	Acciones Correctivas deben ser estudiadas.	
0 – 2,50	Riesgo Bajo (B)	Acciones Correctivas no son necesarias	

Evolution of Safety Plans (2013-2014) III/III



Safety Transport Plans (Thousand USD)	2013	2014
Route risk evaluation	226	-
Inspections during journey	108	290
Escorting services	325	867
GPS vehicle tracking	72	235
External Audits	71	84
Total	802	1.475

Heinrich's Pyramid LPG Peru, 2013-14







Give priority to the development of those actions that are showing better results with few but essential KPI's

Focusing on evaluation of performance of the operators to: Develop stakeholders aligned with Repsol's standards of safety culture Manage without the operators with lower levels of performance

And having always in mind that we are still vulnerable



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